

QUALITY RESOLUTION SYSTEMS FACT SHEET 2018



Established 2016
Market: **Automotive Industry**
Business Change Management
Consulting Firm

Our Analysis

Quality Resolution Systems, LLC is a quality management systems based start-up company dedicated to bridging functional gaps between corporate & support location operations. We work to advance diverse industries through the redevelopment of the Conglomerate's people, processes, and product, thus creating a more structured, efficient, & operative workplace.

Our Service

We work with Automakers to enhance business in the following areas:

Personnel Effectiveness Product/Provision Quality
Employee Social & Organization/Restructuring
Behavioral Well-being Corporate Change Management
Employee satisfaction & retention
Strategic Business Planning
End Consumer Expectations Marketing Strategies
Customer Satisfaction Efficiency, Forward Thinking, Team work

Our Media



Our Mission

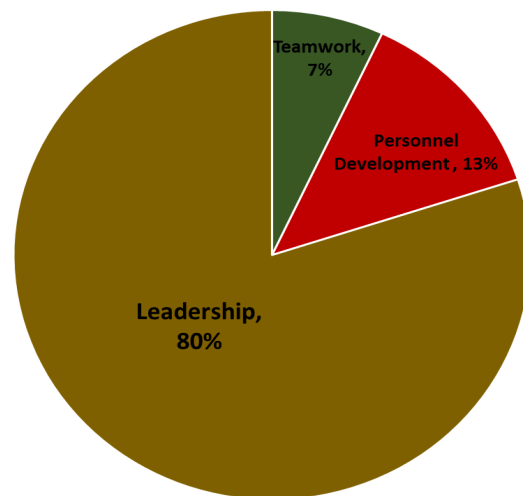
To help our clients in their diverse industries actively achieve exponential growth for the company with more cohesive communication between corporate HQ & supporting entities, ensure that talents of all employees are being elevated at all ranks, and to safeguard production of quality products and/or services at every level of development.

Our Concerns

Through detailed research, QRS has determined there are 3 areas of focus attributed to the result poor product quality, high employee turnover, and affects on profitability:

PEOPLE — THE DRIVING FORCE OF YOUR COMPANY

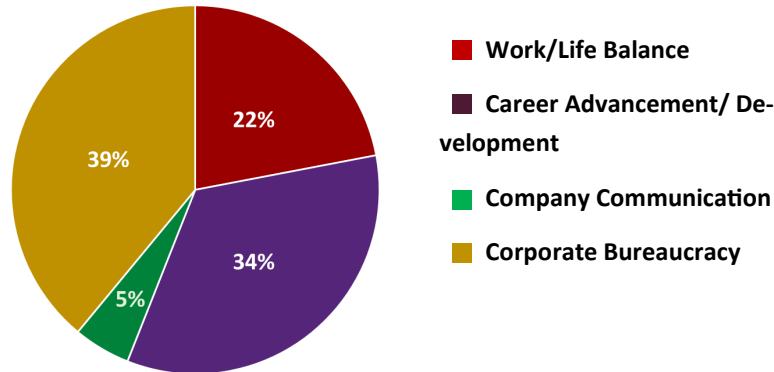
- There is a propensity for invasive job descriptions for current and incoming applicants
- Management teams tend to be systemically under-developed
- Corporate culture and manufacturing environments are consistently disparaging



Our Concerns (cont.)

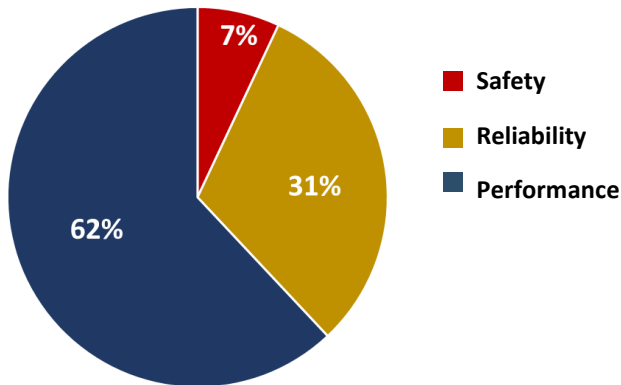
PROCESSES— *UNDERSTANDING WHAT TO DO*

- Unclear and convoluted processes are difficult to follow
- Improper identification, execution, documentation, monitoring, and control of both automated and non-automated business processes reduce or eliminate the probability of positive results



PRODUCT— *PASSION IN WHAT WE CREATE*

- High costs in poor quality due to ineffective product preparation
- Launching of new locations, products, and/or provisions, is most commonly unsuccessful due to poor forecasting, scheduling and communication throughout all departments involved.
- Improper allocation of the direction of the industry and the needs of the target markets



Our Presence

PRESS RELEASES

[Quality Resolution Systems, LLC Releases Study on Ford, GM, and Fiat Chrysler Automobile](#)

[Quality Resolution Systems, LLC to Assist Automotive Industry 2018 Plans for Growth](#)

BLOGS

[Automotive culture: Improving or downward spiraling?](#)

Our Assistance

PEOPLE

- Utilize our Human Services specialist to help address HR specific needs and concerns
- Assist Executive Managers in determining where they are personally and professionally
- SWOT Analysis to determine and next steps as it pertains to the goals requested.
- Revisit, re-balance, and redevelop the hiring process and job descriptions

PROCESSES

- Strategic planning to minimize cost & increased revenue
- Re-examine current business operations & redesign traditional industry functionality
- Expandable marketing strategies—focused on both objective & subjective target markets.

PRODUCT

- Decisive designs that focuses on the future of vehicle technology—cohesive communication that focuses on driver's comfort, environment, and vehicle connectivity & mobility.
- Thorough product analysis of the imminent aspiration for autonomous vehicle technology & software development
- Structured interconnectivity in the product design process between OEM & Tiered Suppliers' to limit risk of vehicle safety, recalls due to design, and business integrity.

Our Founder



Being a Motor City Native, **Kiara Thomas** was born with a passion for the automotive industry, while keeping her focus on her family and her community. She has been working for the top OEM Manufacturers and Tier-One Supplier companies for almost a decade. She has experience in Process

Development, Improvement, and Implementation, ISO/TS 16949, Training & Personnel Development, Various Problem Solving methodologies.

She continues to dedicate her time to improving people, process, and product facets of the automotive industry to ensure each vehicle makes for a safer environment and experience for

